



## Audatex Salvage Dispatch™

*Manage the salvage dispatch process effectively with Audatex Salvage Dispatch.*

### **Efficient Salvage Dispatch Solution**

Audatex Salvage Dispatch is a Web-based solution that allows insurers to create, dispatch and track a salvage assignment. After determining that a vehicle is a total loss, an appraiser or claims representative can electronically dispatch a salvage assignment to a salvage provider of his or her choice. In-progress salvage assignments can be tracked, updated or cancelled via an intuitive web interface. Audatex Salvage Dispatch is fully integrated with the Audatex application suite, providing quick access to the entire claim file.

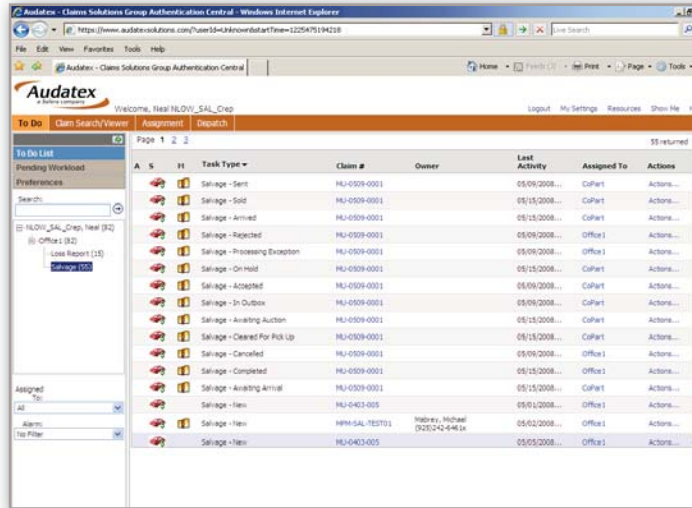
### **Increase Salvage Dispatch Productivity and Reduce Cycle Time**

Audatex Salvage Dispatch enables faster assignment creation by pulling relevant claims data from an existing claims file; as a result, dispatcher efficiency is increased with the elimination of data re-key and data-entry errors. Streamlined electronic communication and automated status-tracking tools allow insurers to better manage their salvage workflow, improving cycle time and resulting in lower vehicle storage costs.

# Audatex Salvage Dispatch

## Features and Benefits

- **Web-Based Technology** - Eliminates the need to install and maintain additional software since Audatex hosts the application
- **Seamless Connection to Salvage Providers** - An electronic link to key salvage providers results in quick salvage resolution
- **Timely Status Updates** - Tracking salvage assignment progress is easy with the event log and "to-do" list features. Salvage assignment details are constantly updated with milestone data received from salvage providers. Key data points tracked include advance fees paid, salvage fees charged, auction date, time stamped bids placed on auction and winning bidder
- **Exception Management with Alarms** - Status alarms create alerts that identify delays from user-set rules and guidelines, helping better manage cycle-time and expenses
- **Central Repository of Claims Data** - Since Audatex Salvage Dispatch is fully integrated with the Audatex application suite, all information related to a claim—estimates, supplements, audit reports, total loss valuations and salvage assignments—is located in one central data warehouse and can be accessed in seconds via a Web-based interface



To Do	Claim Search/Viewer	Assignment	Dispatch					
Audatex - Claims Solutions Group Authentication Central								
Welcome, Neal NLODV_SAL_Crip								
Logout My Settings Resources Show Help								
Page 1 2 3								
55 returned								
A	S	IT	Task Type	Claim #	Owner	Last Activity	Assigned To	Actions
			Salvage - Sent	HJ-0509-0001		05/09/2008...	CoPart	Actions...
			Salvage - Sold	HJ-0509-0001		05/15/2008...	CoPart	Actions...
			Salvage - Arrived	HJ-0509-0001		05/15/2008...	CoPart	Actions...
			Salvage - Rejected	HJ-0509-0001		05/09/2008...	Office1	Actions...
			Salvage - Processing Exception	HJ-0509-0001		05/09/2008...	Office1	Actions...
			Salvage - On Hold	HJ-0509-0001		05/15/2008...	CoPart	Actions...
			Salvage - Accepted	HJ-0509-0001		05/09/2008...	CoPart	Actions...
			Salvage - In Outbox	HJ-0509-0001		05/09/2008...	CoPart	Actions...
			Salvage - Awaiting Auction	HJ-0509-0001		05/15/2008...	CoPart	Actions...
			Salvage - Cleared For Pick Up	HJ-0509-0001		05/15/2008...	CoPart	Actions...
			Salvage - Completed	HJ-0509-0001		05/15/2008...	Office1	Actions...
			Salvage - Completed	HJ-0509-0001		05/15/2008...	Office1	Actions...
			Salvage - Awaiting Arrival	HJ-0509-0001		05/15/2008...	CoPart	Actions...
			Salvage - Item	HJ-0403-005		05/01/2008...	Office1	Actions...
			Salvage - Item	HJ-0403-005	Hebray, Michael (925)242-4444	05/02/2008...	Office1	Actions...
			Salvage - Item	HJ-0403-005		05/05/2008...	Office1	Actions...

AUDATEX SALVAGE DISPATCH ENABLES YOU TO CREATE, TRACK AND CLOSE A SALVAGE ASSIGNMENT

## World-Class Training and Technical Support

### Training

Audatex offers instructor-led, computer-based and virtual training courses. As a Solera company, Audatex is the industry's first claims solutions provider approved as a member of the I-CAR<sup>®</sup> Industry Training Alliance<sup>SM</sup> program—enabling students to earn points valid towards I-CAR Gold Class Professionals<sup>®</sup> and Platinum Individual<sup>™</sup> requirements. In addition, as an IACET Authorized Provider, Audatex can offer Continuing Education Units (CEUs) for its programs that qualify under IACET guidelines.

Visit the Audatex Online Training Center, [www.training.audatex.us](http://www.training.audatex.us), for more information and a list of upcoming classes.

### Technical Support

Audatex technical support includes access to more than 100 highly trained representatives, available at 800-546-5237, from 8 a.m. to 8 p.m. Eastern, Monday through Friday. It also includes unlimited access to an online support website, [www.support.audatex.us](http://www.support.audatex.us), that offers 24/7 e-based support, web chat, knowledge-base software and answers to your frequently asked questions.

### Contact a Sales Rep Today

For more information:  
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